Cannot dismiss the calendar notification
Posted by pasmon - 2010/12/10 13:59

I'm using Rainlendar Pro version 2.7 (b91) 32-bit with Google calendar at home.

At work, I'm using Outlook's calendar which is then 1-way merged to my private Google calendar with Google Calendar Sync program. We just started to have daily meetings at work, and at least yesterday Rainlendar notified me about last Friday's meeting. When 'Dismiss All' is pressed it stays away for a brief while and then comes back again. Same thing with 'Snooze All', although with snooze the notification stays hidden longer. Only way to get rid of the notification is to delete the actual event from the calendar.

For some reason, today it started to notify me about Monday's meeting - otherwise the notification behavior is exactly the same as with Friday's meeting.

How to really fix this situation?

Thanks,
-Pasi

==========

Re: Cannot dismiss the calendar notification
Posted by Rainy - 2010/12/11 05:10

Try first the latest beta version and check if the problem has been already fixed in the newer builds. If it still happens can you try if the alarms are shown in the Google Calendar's website and if you can dismiss them from there? Are you able to create similar event manually in the Google Calendar's website or does the problem only happen when the Outlook event is synchronized to Google Calendar?

==========

Re: Cannot dismiss the calendar notification
Posted by pasmon - 2010/12/13 13:08

Actually the problem disappeared for a couple of days but it's back now.

I rarely have to dismiss the alarms from Gmail (usually I don't have the Google Calendar open), but I've seen them and I'm always able to dismiss them from there. It seems that only this one daily event is the troubling one, I have some events created directly to Google Calendar and there's no problem with them.

I'll give the latest beta a go, do I install it by extracting the package to the installation directory, overwriting everything there?

-Pasi

==========

Re: Cannot dismiss the calendar notification
Posted by Rainy - 2010/12/14 12:03

You can extract the contents over your current installation or to an empty folder if you want just to try it out.

==========

Re: Cannot dismiss the calendar notification
Posted by pasmon - 2010/12/15 09:05

I'm now using Rainlendar v2.8 (b99) 64-bit and today the issue seems to be with the event of Thursday last week.

So no, the beta doesn't seem to help with this issue.

Further things I tried, by deleting 'this instance' through Rainlendar the event gets deleted for a while but comes back somehow soon after. Deleting the 'Whole event' is the only way to fix this with current Rainlendar versions I've tried.

==========

Re: Cannot dismiss the calendar notification

Posted by Rainy - 2010/12/17 09:22

Would it be possible for you to send me the Outlook event which causes the problem? I can try to sync it to my Google calendar and see if I can reproduce the problem. You can send the event to the Rainlendar's support address (save it in the Outlook Message Format *.msg and zip it before sending).

==========

Re: Cannot dismiss the calendar notification

Posted by pasmon - 2011/01/04 01:17

Anything happening to this?

I sent the Outlook entries a while back already.

==========

Re: Cannot dismiss the calendar notification

Posted by Rainy - 2011/01/08 03:23

Sorry for the delay but I was quite busy with the new release. Anyway, I added the appointments to Outlook, synced them to Google and read them from there with Rainlendar. So far I've only received one alarm but I'll keep it running for a week and see if I notice any problems.

==========

Re: Cannot dismiss the calendar notification

Posted by pasmon - 2011/02/07 23:09

Just to let everyone know: the latest beta 2.9 build 102 (64-bit) doesn't seem to solve this thread's problems.

==========