
Recurring Date Issue with Outlook

Posted by spimps - 2011/01/17 03:46

Hi,

I currently use Win7 x64 Pro, with Outlook 2007 and Rainlendar Pro 2.8 (b101) 32 bit. In case it matters, my time zone is GMT+13 (daylight time saving), in New Zealand.

It seems when I create a recurring event in Outlook it shows a day later in Rainlendar.

When I go into Rainlendar and check the info, it shows the date correctly, but it's highlighted wrongly. If I try to edit it in any way the event will disappear from Outlook completely.

I've attached an image to show the issue.

<http://www.rainlendar.net/cms/images/fbfiles/images/image.jpg>

Now I had an issue before in relation to birthdays which did a similar thing, but of course you fixed that by adding the option for Rainlendar to read birthdays directly from contacts :).

Any help would be greatly appreciated.

Thanks.

- Nick

Re: Recurring Date Issue with Outlook

Posted by Rainy - 2011/01/18 11:52

I found a bug caused by incorrect time zone adjustment if a recurring event's start date was at the 1st (or last depending on your time zone) of the month. This will be fixed in the next build. Does the error happen also for other days or only if you set the start date to the 1st day?

Re:Recurring Date Issue with Outlook

Posted by spimps - 2011/01/18 14:43

Yes it does happen to other days. I just tried to set a recurring event from March 2nd - 23rd, every Wednesday. However Rainlendar is showing Thursday instead for the whole series.

Is there anything you need to me to test to help nail this bug?

Re:Recurring Date Issue with Outlook

Posted by Rainy - 2011/01/19 11:28

Can you attach the examples of the Outlook's and Rainlendar's events? Save the Outlook's appointment in the "Outlook Message Format *.msg" and the export the same event from Rainlendar in iCalendar format (you can export the events in the Manager dialog).

Re:Recurring Date Issue with Outlook

Posted by spimps - 2011/01/19 15:39

Okay, please see attachment. Hope this is enough to help you track a bug.

<http://www.rainlendar.net/cms/images/fbfiles/files/Calendar.zip>

Re:Recurring Date Issue with Outlook

Posted by Rainy - 2011/01/22 06:05

Thanks. The problem with that event is that the "all day" flag is set to true even if it has a start and end times. I noticed that Outlook doesn't change the flag if the event was originally created as all day event.

If you create a event which is not set as "All day event" and add a recurrence for it is it then shown correctly in Rainlendar (set the event to start from the middle of the month so that the previous bug doesn't affect it)? If it still isn't shown on the correct day, please attach a new sample.

Re:Recurring Date Issue with Outlook

Posted by spimps - 2011/01/30 07:04

Sorry for the delay, just been overseas...

The thing is, I did originally create the event with a specific time and not "all day", so it's weird how you see it as "all day".

I've just tried this again as requested, so it is in the middle of the month.

Hope this helps. <http://www.rainlendar.net/cms/images/fbfiles/files/Calendar-481a2d59f3b2adafdd3b1e64445928cd.zip>

Re:Recurring Date Issue with Outlook

Posted by Rainy - 2011/02/01 11:35

Can you try the build 102? The changes I made to the Outlook plugin are included in there. If it still doesn't work correctly can you attach the event in the Outlook Message Format instead as ics file.

Re:Recurring Date Issue with Outlook

Posted by spimps - 2011/02/02 11:11

Thanks that seems to have fixed the issue!

Just one little thing though which I believe is a bug. I originally created the recurring event in Outlook, but if I edit that same event in Rainlendar, it removes the whole series in Outlook. The recurring remains in Rainlendar though.

Re:Recurring Date Issue with Outlook

Posted by Rainy - 2011/02/04 06:46

Can you attach an example before and after you have edited this kind of event with Rainlendar? Please use the Outlook Message Format when saving the event.

Re:Recurring Date Issue with Outlook

Posted by spimps - 2011/02/04 09:53

Hi,

So I created the recurring event in Outlook. You will find 2 files in the Before folder.

Then I opened the event in Rainlendar and added a Follow Up category. You will find 2 files in the After folder.

The event disappears in the Outlook calendar, however I can search and find it. If I open the event in Outlook and try to remove the category, it still doesn't show, but Rainlendar can see this change.

Using the suggested beta build 2.9 (b102) 32-bit.

Hope this helps and thanks again!

<http://www.rainlendar.net/cms/images/fbfiles/files/Rainlendar-7c5e03c34f23e63cf15ba995357163a0.zip>

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Re:Recurring Date Issue with Outlook

Posted by 2_i - 2011/02/07 17:03

My problems with the recurring events in Outlook, not showing under Rainlendar, have disappeared with the release 2.8.1 (b103). Thanks for fixing this!

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Re:Recurring Date Issue with Outlook

Posted by Rainy - 2011/02/11 08:16

I finally had time to check the files. The reason the event disappears is that one of the recurrence properties is incorrect. Unfortunately I'm not totally sure why it is set like that. I also can't reproduce the problem myself. Anyway, I did some changes to the way the weekly recurring events are written to Outlook which hopefully helps. The change will be in the next build (104).

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Re:Recurring Date Issue with Outlook

Posted by spimps - 2011/02/11 08:30

Thank you very much for spending your time to look into this. I really do appreciate it! Look forward to the next build.

Is there somewhere I can donate some money for your time? I already have the Pro version and it's run beautifully for me since 2007. Your product has help me in so many ways and I feel the value is worth more than what I paid.

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