
Error after resuming from Standby

Posted by Loom - 2011/05/27 12:22

Hi,

I'm using the x64 version of Rainlendar (always the latest beta), and every time Windows 7 resumes from Standby, Rainlendar gives an error that the Google calendar cannot be accessed. Also, the weather widget fails to update.

It looks like Rainlendar is trying to do a refresh too fast, when the network connection isn't available.

In the extended options there is a setting for a time period to wait after a start, but this setting seems to have no effect for a resume after standby.

Michael

Re:Error after resuming from Standby

Posted by Loom - 2011/05/28 03:52

The exact error message:

Google Error (Google Calendar)
Unable to download the calendars.
Server returned result: (6).

The rest of the text is localized, meaning there's an error in resolving the host. Make sure your network connection is working and no firewall is blocking the connection.

Re:Error after resuming from Standby

Posted by bugreporter - 2011/05/28 05:24

Loom wrote:

The exact error message:

Google Error (Google Calendar)
Unable to download the calendars.
Server returned result: (6).

The rest of the text is localized, meaning there's an error in resolving the host. Make sure your network connection is working and no firewall is blocking the connection.

Did you try ticking "Keep offline copy" for those calendars? That way Rainlendar will read the stored version and will try to update as soon as connection is actually available.

OR you can try turning "Supress Errors" as well.

Re:Error after resuming from Standby

Posted by Loom - 2011/05/28 05:31

Yes, I'm using an offline copy for the Google calendar all the time.

I could, however, suppress the error messages. But I think fixing this bug would be more helpful.

By the way, I set the refresh rate for the calendar to 60 minutes.

So, when I enter standby, and wake it up immediately, there is no error.

But when the machine wakes up from a longer standby (longer than those 60 minutes), it looks like Rainlendar recognizes that it's time for a refresh, and tries to do so immediately, when the network connection isn't yet ready.

=====

Re:Error after resuming from Standby

Posted by Rainy - 2011/05/29 06:39

That is true. The problem is that the thread which polls the events from the server gets started before the application receives the notification that computer was resumed from suspend. I'll see if there is something that can be done about this.

=====

Re:Error after resuming from Standby

Posted by Loom - 2011/05/29 07:36

Maybe inserting an extra 5 seconds of delay before letting the thread poll the updates ?

=====

Re:Error after resuming from Standby

Posted by JSimR - 2011/06/05 06:34

Same problem with Rainlendar-pro v2.9 (b105) on Ubuntu Lucid 64 bits when I start the gnome session (I attach one screenshot). <http://www.rainlendar.net/cms/images/fbfiles/images/fondo.png>

=====

Re:Error after resuming from Standby

Posted by JSimR - 2011/06/09 06:29

I explain more my case: When I shutdown my PC, it disconnects all peripherals: modem, monitor, speakers, etc... When I start my computer, the gnome session starts before than the ADSL connection starts. The worst thing is that Rainlendar doesn't retry the connection later and I have refresh it manually. :dry:

=====

Re:Error after resuming from Standby

Posted by Jorge_Luis - 2011/06/09 08:40

Did you try changing these values in the advanced options (latest beta)?
"Reload delay after resume (ms)"
"Network access delay after startup (ms)"

=====

Re:Error after resuming from Standby

Posted by JSimR - 2011/06/09 12:02

Jorge_Luis wrote:

Did you try changing these values in the advanced options (latest beta)?

"Reload delay after resume (ms)"

"Network access delay after startup (ms)"

I have increased these values now, but I haven't yet to prove it.

Anyway, I think that this isn't the solution. The solution should be: if error, retry after n seconds.
