Cannot Synchronise Calendars
Posted by robfuscate - 2012/01/22 17:29

I have no problems getting Rainlendar2 Pro to synchronise with my Google Calendar on my home PC (Ubuntu 11.10) but I cannot get the program to Synchronise with my Google Calendar on my work PC - Windows XP - I get the attached error message. http://www.rainlendar.net/cms/images/fbfiles/images/google_calendar_failure.jpg

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Re:Cannot Synchronise Calendars
Posted by robfuscate - 2012/01/22 21:12

Since I use Google calendar as a clearing house for a number of calendars, and one of those is my Outlook calendar at work, I decided to try to synchronise Outlook to Rainlendar2 Pro on my work PC as a temporary measure – and that didn’t work either. http://www.rainlendar.net/cms/images/fbfiles/files/1e5f_appcompat.txt

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Re:Cannot Synchronise Calendars
Posted by Rainy - 2012/01/23 13:15

The description in the authentication error suggests that Rainlendar didn't receive any data from Google which caused the failure. You should verify that you don't have any security or firewall software which could prevent Rainlendar from communicating with Google's server.

To know what caused the crash I would need the crash dump of the situation (see here: http://www.rainlendar.net/cms/index.php?option=com_kunena&Itemid=42&func=view&catid=4&id=3102).

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Re:Cannot Synchronise Calendars
Posted by robfuscate - 2012/01/23 15:25

Rainy wrote:
You should verify that you don't have any security or firewall software which could prevent Rainlendar from communicating with Google's server.
First step then is to talk to my network administrator I reckon; I know there are problems using Firefox from our PCs, although Chrome and Opera work OK, so maybe the same thing is what's causing it.

I'll get on to it.

Cheers

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