# Outlook Profiles Not Appearing
Posted by sean.mccabe - 2012/01/31 01:08

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Hi,

Just purchased the Pro version to sync my calendars from Outlook 2010, however, when I go to add them through the options menus, i click "Outlook Calendar" but nothing appears under the "profile menu" or "Message Store".

Any ideas?

Additional info i have two cached exchanged accounts i want to use the info from, and have tried copying the profile, so i have the default Outlook one and another.

Thanks in advance.

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# Re: Outlook Profiles Not Appearing
Posted by Rainy - 2012/02/18 06:38

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Can you run Rainlendar in the debug mode and check from the debug log if it contains any errors related to Outlook or MAPI? One possibility is that some 3rd party application has replaced your MAPI library which prevents Rainlendar to access the Outlook's message stores.

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# Re:Outlook Profiles Not Appearing
Posted by the oob - 2012/08/14 17:03

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I have the same problem after replacing my work copy of Rainlendar with Rainlendar-2.11.b122-64bit (mainly because I want the recent Toodledo fix, large calendar is also nice), my version of Windows 7 is 64 bit, Outlook 2007 is 32 bit.

Error message is:
10:00:58 a.m.:  ERROR: Microsoft Outlook: Unable to load library: C:\PROGRA~2\MICROS~1\Office12\OLMAPI32.DLL

I can browse to C:\PROGRA~2\MICROS~1\Office12 in explorer and can confirm that OLMAPI32.DLL exists.

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# Re:Outlook Profiles Not Appearing
Posted by Rainy - 2012/08/16 11:17

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You cannot use 64bit Rainlendar with 32bit Outlook.

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# Re:Outlook Profiles Not Appearing
Posted by the oob - 2012/08/16 14:58

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Rainy wrote:
You cannot use 64bit Rainlendar with 32bit Outlook.

Thanks. Will see if I can put 64 bit Outlook on my work machine :)

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# Re:Outlook Profiles Not Appearing
Posted by the oob - 2012/08/19 03:55

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Can I switch a 64 bit install to a 32 bit install by just replacing the exe?

Thanks

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## Re:Outlook Profiles Not Appearing

Posted by Rainy - 2012/08/19 05:52

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You need to replace all the libraries as well (the dll files).

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## Re:Outlook Profiles Not Appearing

Posted by troppmann - 2013/05/14 11:13

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is this still the case? not compatible?

I have 32 bit rainlendar and 64bit outlook and not seeing the mail profile...

wait nevermind....i see what i can do here

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