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## Outlook

Posted by bud1012 - 2007/01/16 13:14

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Can not get R to report info from the outlook calendar or tasts.

I have downloaded the pro version, obtained the licence, gone to options > calendar and set up outlook. What else am I missing?

Thanks,

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## Re:Outlook

Posted by Rainy - 2007/01/18 14:50

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Can you attach (or send to the support email) the Rainlendar's debug log? You can enable debugging by starting Rainlendar from the "Debug Rainlendar" shortcut in the program folder.

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## Re:Outlook

Posted by bud1012 - 2007/01/18 19:16

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ran debug from the program folder but do not know where to find the log, assuming one was generated....

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## Re:Outlook

Posted by bud1012 - 2007/01/18 19:54

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[http://www.rainlendar.net/cms/components/com\\_joomlaboard/uploaded/files/rainlendar2-4d0014605d1c23d800eac5b263fef956.log](http://www.rainlendar.net/cms/components/com_joomlaboard/uploaded/files/rainlendar2-4d0014605d1c23d800eac5b263fef956.log) got help to get debug log - it is attached.

thanks, [http://www.rainlendar.net/cms/components/com\\_joomlaboard/uploaded/files/rainlendar2-4d0014605d1c23d800eac5b263fef956.log](http://www.rainlendar.net/cms/components/com_joomlaboard/uploaded/files/rainlendar2-4d0014605d1c23d800eac5b263fef956.log)

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## Re:Outlook

Posted by Rainy - 2007/01/19 05:49

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What is the version of Outlook you are using? If it's Outlook 2000 could you check if it is in Internet Mail Only mode (this should be visible in the Outlook's About dialog). According to Microsoft the IMO mode does not support Extended MAPI which means that Rainlendar will not be able to read the events from it.

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