\"can\'t find default..ics\"
Posted by MBroom - 2012/12/09 10:34

I'm using Windows XP Pro SP3 & Rainlendar 2.10 120. Occasionally -- less than once a week -- when I try to save either a new Event or an Event I'm modifying, a Rainlendar message pops up saying "can't find default.ics." I've not seen any pattern to explain why this happens when it happens. The 1st time it happened (months ago), I just said OK, then saw that the program was wiped clean of data. I figured a workaround: Without clicking in the message window, I go to the Rainlendar folder, copy & paste default.ics-bak, then change that file's name to default.ics, then click OK (or whatever it says) in the message window. Rainlendar then saves that Event normally and all seems fine. This workaround is reliable, but why does it happen? can I avoid it? is it fixed in the next version? I did search the forum before writing this entry, but couldn't find a post on it.

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Re: \"can\'t find default..ics\"
Posted by Jorge_Luis - 2012/12/09 12:37

Welcome to the forum, MBroom.

Could you attach the debug log from the time when this happens? (http://www.rainlendar.net/cms/index.php?option=com_easyfaq&Itemid=26#faq21 , remove first all private data or password when you upload it).
The user files are stored in your PC or in a LAN? Are you the only user/administrator? Do you have always the rights to access the user folder (inside Documents and Settings)?

Unless you could give more information, it's hard to find from where comes the trouble.

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Re: \"can\'t find default..ics\"
Posted by MBroom - 2012/12/09 13:34

I am on a local network, but Rainlendar is only installed on my own machine, and I'm the only user. I have full admin rights to everything, including the C:\Documents and Settings\...\.rainlendar2 folder.

I don't see a debug file, either there or on the other partition in which the program is installed.

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Re: \"can\'t find default..ics\"
Posted by Jorge_Luis - 2012/12/09 17:52

The debug file is called "rainlendar.log" and is on the .rainlendar2 folder.
For a full debug, start the program in command line with "rainlendar2.exe --debug".

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Re: \"can\'t find default..ics\"
Posted by MBroom - 2012/12/09 18:18

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log file. If I should be running the program with rainlendar2.exe --debug until the problem recurs, let me know.
http://www.rainlendar.net/cms/images/fbfiles/files/rainlendar2-08fa5aaba87694396efdd1989732c6b6.log

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Re: \"can\'t find default..ics\"
Posted by Jorge_Luis - 2012/12/09 21:16

The log file is too short. I mean, it doesn't show any useful information right now. Did you add any event when the debug

was enabled?

If the problem appears too often, then yes, I will recomend you to enable the full debug always, and when it appears attach the file log here or check if it shows any error message.

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Re: \"can\'t find default..ics\"

Posted by MBroom - 2012/12/14 07:53

See if this says what you need. (It failed this AM. I "fixed" it as described previously.)
http://www.rainlendar.net/cms/images/fbfiles/files/rainlendar2-50a98c6895bddb4a9d7727ce97eba5bc.log

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Re: \"can\'t find default..ics\"

Posted by Rainy - 2012/12/14 12:35

You don't have the debugging enabled so the log doesn't have much details but according to the errors something has locked the Rainlendar's events and settings files so they cannot be updated. I cannot say what is causing this but it could e.g. be an antivirus or backup tool or something similar.

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Re: \"can\'t find default..ics\"

Posted by MBroom - 2012/12/14 12:54

I'll enable debugging at least through the next incident. I don't use an automatic backup tool, and my AV program hasn't changed (& it's found no problems). The only weird behavior I've noticed lately is Firefox sometimes grabbing 100% CPU usage, but that happens at different times that the Rainlendar problem.

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Re: \"can\'t find default..ics\"

Posted by MBroom - 2013/01/04 14:14

It finally (?!) happened again, this time with debugging enabled. See if this file helps. You suggested last time that the problem could come from "an antivirus or backup tool or something similar." I don't use a continuous backup program, so it can't be that. I do use AV, but I don't see any logical reason why that would only cause a problem once every few weeks.

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Re: \"can\'t find default..ics\"

Posted by MBroom - 2013/01/04 14:17

It finally (?!) happened again, this time with debugging enabled. See if this file helps. You suggested last time that the problem could come from "an antivirus or backup tool or something similar." I don't use a continuous backup program, so it can't be that. I do use AV, but I don't see any logical reason why that would only cause a problem once every few weeks. http://www.rainlendar.net/cms/images/fbfiles/files/rainlendar2log-780a0a4bb7ac6db7cdf8f12bece33d54.zip

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Re: \"can\'t find default..ics\"

Posted by Rainy - 2013/01/06 09:22

The log shows that at 3:00:01 PM saving the events file failed because of "access is denied" error. All the other save operations finish successfully. The same error is also shown for the settings file. So, basically this means that some

other application (randomly?) prevents Rainlendar from writing to its settings folder. Unfortunately the log does not give any hints what could be causing it.

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Re: \"can\'t find default..ics\"

Posted by MBroom - 2013/01/06 09:38

That sounds logical, but I'll repeat what I THINK I said initially: If, after I see the error message (which I can't find at the moment), I open the \rainlendar folder, Default.ics is not present, though Default.ics-bak (which ordinarily is not present) is. Doesn't that mean, NOT that another program has locked Default.ics, but that there's some failure -- I suppose a random failure -- within Rainlendar? BTW, this problem began when I was using v.2.10. This last time, it happened with 2.11. FWIW, I still really like Rainlendar.

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Re: \"can\'t find default..ics\"

Posted by Rainy - 2013/01/06 10:21

Well, what actually fails is the rename operation when the original file is replaced with the new one. At that point the old file should have been already deleted. There are no errors related to the deletion so I have no idea what could cause the rename to fail if the target has been successfully deleted. Unfortunately there is very little I can do about this. I would have to somehow be able to reproduce the error here but that is quite difficult if it happens only randomly in your system and has never so far happened in mine.

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