Deleting events
Posted by hnuijens - 2013/02/19 09:21

I am using Rainlendar 2.9. Today I tried to delete several items in events but this does not work. In use is the outlook calendar.

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Re: Deleting events
Posted by Rainy - 2013/02/22 09:46

So, do you get some error or what exactly happens?

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Re:Deleting events
Posted by hnuijens - 2013/02/22 11:06

By selecting several events and clicking delete they seem to be removed.
However if I close and reopen the events page they are still there.
If removing one event it really disappears, but doing one by one is time consuming.

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Re:Deleting events
Posted by Rainy - 2013/02/23 04:00

I'm not able to reproduce the problem. You should upgrade to the latest version of Rainlendar and see if it has the same problem. If it does, please run Rainlendar in the debug mode and send the debug log to me (use the support email address and include a link to this forum thread). If you have multiple calendars enabled please disable all the others so that the log will contain only the calendar which has the problem.

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Re:Deleting events
Posted by Rainy - 2013/02/25 13:27

The log does not contain any errors so everything seems to go just fine from Rainlendar's point of view. However Rainlendar gets only a single notification from Outlook after the deletion which would suggest that Outlook indeed does not actually delete the events.

I have no idea what could be causing this. I tried deleting multiple items from Rainlendar with Outlook 2000 and 2007 but everything works fine here.

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Re:Deleting events
Posted by hnuijens - 2013/02/25 17:34

Dear Rainy,thank you for your effort.
This calendar must be a real hobby for you since it is at very low cost or even free of charge available and nevertheless you look into problems and are giving answers which is a tremendous difference with Microsoft where nobody ever seems to look into users problems.
It is a pity that you could not find the cause, but after downloading 2.11 the problem with deleting one by one has become less severe since the events list remains opened and by a right click on the mouse items can be removed, real progress.
I will continue to enjoy using your calendar.
Best regards, Huub

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