
Synching with Outlook in the Cloud

Posted by Steve Mann - 2013/08/19 08:53

My office just moved our Outlook accounts to a cloud-based system. Previously, Rainlendar pulled calendar info from "Default Outlook Profile". With my account now in the cloud, Rainlendar can't access it.

What changes do I need to make to re-establish my calendar?

Steve Mann

Re: Synching with Outlook in the Cloud

Posted by Rainy - 2013/08/27 10:20

Hmm... if you can see the events in Outlook you should get them into Rainlendar too. It could be that the calendar uses a different profile now so try to remove your current Outlook calendar from Rainlendar and add it again. Check from the calendar's settings if there are any different profiles available. If that fails you can send the Rainlendar's debug log to the support address (remember to include a link to this forum thread) and I'll check what exactly Outlook sends to Rainlendar.

Re: Synching with Outlook in the Cloud

Posted by Steve Mann - 2013/08/27 12:35

Thanks for the reply. As it turned out, the fault was with our company's tech staff rather than Rainlendar. About two days after the switch-over, Outlook's info began showing in the calendar again. So obviously, whatever held back the linkup was some setting the tech staff didn't turn on/off until then.
