

## Failed to write the outlook item.

Posted by brianoh68 - 2013/09/23 21:13

I created outlook in rainlendar.(I use up to date rainlendar and outlook 2013)  
when I make new event message, popup like below.

'failed to write the outlook item. There are no folders available where it could be stored.'

Please help me!

Log file

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$Ä 1:06:31: Error: can't open file 'C:\Users\Brian\.rainlendar2\license.r2lic' (error 2: Å |D >D ÆµËä.)
$Ä 1:06:31: Category file: C:\Users\Brian\.rainlendar2\categories.ini
$Ä 1:06:31: Alarms file: C:\Users\Brian\.rainlendar2\alarms.ini
$Ä 1:06:31: Reading skin C:\Program Files\Rainlendar2\skins\Shadow4.r2skin
$Ä 1:06:32: Error: can't open file 'C:\Users\Brian\.rainlendar2\license.r2lic' (error 2: Å |D >D ÆµËä.)
$Ä 1:06:32: Local Time: Ticks: 1379995592 Date: 24-09-2013 Time: 13:06:32 DST: No
$Ä 1:06:32: UTC Time: Ticks: 1379995592 Date: 24-09-2013 Time: 04:06:32 DST: No
$Ä 1:06:32: Paths:
$Ä 1:06:32: Program: C:\Program Files\Rainlendar2\
$Ä 1:06:32: Resources: C:\Program Files\Rainlendar2\resources\
$Ä 1:06:32: Skins (program): C:\Program Files\Rainlendar2\skins\
$Ä 1:06:32: Skins (config): C:\Users\Brian\.rainlendar2\skins\
$Ä 1:06:32: Plugins: C:\Program Files\Rainlendar2\plugins\
$Ä 1:06:32: Locale (program): C:\Program Files\Rainlendar2\locale\
$Ä 1:06:32: Locale (config): C:\Users\Brian\.rainlendar2\locale\
$Ä 1:06:32: Scripts: C:\Program Files\Rainlendar2\scripts\
$Ä 1:06:32: Backup: C:\Users\Brian\.rainlendar2\backups\
$Ä 1:06:32: Config: C:\Users\Brian\.rainlendar2\rainlendar2.ini
$Ä 1:06:32: Available plugins:
$Ä 1:06:32: CalDAV Calendar (1.1.129)
$Ä 1:06:32: Comma Separated Values (1.2.129)
$Ä 1:06:32: Google Calendar (1.11.129)
$Ä 1:06:32: iCalendar Format (1.10.129)
$Ä 1:06:32: Rainlendar Ini Format (1.3.129)
$Ä 1:06:32: Network Shared Calendar (1.10.129)
$Ä 1:06:32: Microsoft Outlook (1.11.129)
$Ä 1:06:32: Remember The Milk (1.5.129)
$Ä 1:06:32: Toodledo (1.1.129)
$Ä 1:06:32: WARNING: 0ø : The file "C:\Users\Brian\.rainlendar2\Default.ics" does not exist.
$Ä 1:06:32: WARNING: Microsoft Outlook: ScanFolders: OpenProperty(PR_CONTAINER_HIERARCHY) failed:
0x0000000080070005, trying with GetHierarchyTable()
$Ä 1:06:32: Microsoft Outlook: Read 0 appointments, 0 tasks and -1 contacts
$Ä 1:06:32: Error: can't open file 'C:\Users\Brian\.rainlendar2\Default.ics' (error 2: Å |D >D ÆµËä.)
$Ä 1:06:32: WARNING: Unable to open file: C:\Users\Brian\.rainlendar2\Default.ics
$Ä 1:06:32: Created backup file "C:\Users\Brian\.rainlendar2\backups\20130924-Rainlendar2Backup.zip"
$Ä 1:07:10: Category file: C:\Users\Brian\.rainlendar2\categories.ini
$Ä 1:07:10: Alarms file: C:\Users\Brian\.rainlendar2\alarms.ini
$Ä 1:07:10: Reading skin C:\Program Files\Rainlendar2\skins\Shadow4.r2skin
$Ä 1:07:10: Local Time: Ticks: 1379995630 Date: 24-09-2013 Time: 13:07:10 DST: No
$Ä 1:07:10: UTC Time: Ticks: 1379995630 Date: 24-09-2013 Time: 04:07:10 DST: No
$Ä 1:07:10: Paths:
$Ä 1:07:10: Program: C:\Program Files\Rainlendar2\
$Ä 1:07:10: Resources: C:\Program Files\Rainlendar2\resources\
$Ä 1:07:10: Skins (program): C:\Program Files\Rainlendar2\skins\
$Ä 1:07:10: Skins (config): C:\Users\Brian\.rainlendar2\skins\
$Ä 1:07:10: Plugins: C:\Program Files\Rainlendar2\plugins\
$Ä 1:07:10: Locale (program): C:\Program Files\Rainlendar2\locale\
$Ä 1:07:10: Locale (config): C:\Users\Brian\.rainlendar2\locale\
$Ä 1:07:10: Scripts: C:\Program Files\Rainlendar2\scripts\
$Ä 1:07:10: Backup: C:\Users\Brian\.rainlendar2\backups\
$Ä 1:07:10: Config: C:\Users\Brian\.rainlendar2\rainlendar2.ini
$Ä 1:07:10: Available plugins:
$Ä 1:07:10: CalDAV Calendar (1.1.129)
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\$Ä 1:07:10: Comma Separated Values (1.2.129)  
\$Ä 1:07:10: Google Calendar (1.11.129)  
\$Ä 1:07:10: iCalendar Format (1.10.129)  
\$Ä 1:07:10: Rainlendar Ini Format (1.3.129)  
\$Ä 1:07:10: Network Shared Calendar (1.10.129)  
\$Ä 1:07:10: Microsoft Outlook (1.11.129)  
\$Ä 1:07:10: Remember The Milk (1.5.129)  
\$Ä 1:07:10: Toodledo (1.1.129)  
\$Ä 1:07:10: WARNING: 0ø : The file "C:\Users\Brian\rainlendar2\Default.ics" does not exist.  
\$Ä 1:07:10: WARNING: Microsoft Outlook: ScanFolders: OpenProperty(PR\_CONTAINER\_HIERARCHY) failed:  
0x0000000080070005, trying with GetHierarchyTable()  
\$Ä 1:07:10: Microsoft Outlook: Read 0 appointments, 0 tasks and -1 contacts  
\$Ä 1:13:45: Reading skin C:\Program Files\rainlendar2\skins\Chromophore.r2skin  
\$Ä 1:13:45: Reading skin C:\Program Files\rainlendar2\skins\Savannah.r2skin  
\$Ä 1:13:45: Reading skin C:\Program Files\rainlendar2\skins\Shadow4.r2skin  
\$Ä 1:13:45: WARNING: ASSERT: ..\..\src\propgrid\propgridpagestate.cpp:11673552  
\$Ä 1:13:53: Category file: C:\Users\Brian\rainlendar2\categories.ini  
\$Ä 1:13:53: Alarms file: C:\Users\Brian\rainlendar2\alarms.ini  
\$Ä 1:13:53: Reading skin C:\Program Files\rainlendar2\skins\Shadow4.r2skin  
\$Ä 1:13:54: Local Time: Ticks: 1379996034 Date: 24-09-2013 Time: 13:13:54 DST: No  
\$Ä 1:13:54: UTC Time: Ticks: 1379996034 Date: 24-09-2013 Time: 04:13:54 DST: No  
\$Ä 1:13:54: Paths:  
\$Ä 1:13:54: Program: C:\Program Files\rainlendar2\  
\$Ä 1:13:54: Resources: C:\Program Files\rainlendar2\resources\  
\$Ä 1:13:54: Skins (program): C:\Program Files\rainlendar2\skins\  
\$Ä 1:13:54: Skins (config): C:\Users\Brian\rainlendar2\skins\  
\$Ä 1:13:54: Plugins: C:\Program Files\rainlendar2\plugins\  
\$Ä 1:13:54: Locale (program): C:\Program Files\rainlendar2\locale\  
\$Ä 1:13:54: Locale (config): C:\Users\Brian\rainlendar2\locale\  
\$Ä 1:13:54: Scripts: C:\Program Files\rainlendar2\scripts\  
\$Ä 1:13:54: Backup: C:\Users\Brian\rainlendar2\backups\  
\$Ä 1:13:54: Config: C:\Users\Brian\rainlendar2\rainlendar2.ini  
\$Ä 1:13:54: Available plugins:  
\$Ä 1:13:54: CalDAV Calendar (1.1.129)  
\$Ä 1:13:54: Comma Separated Values (1.2.129)  
\$Ä 1:13:54: Google Calendar (1.11.129)  
\$Ä 1:13:54: iCalendar Format (1.10.129)  
\$Ä 1:13:54: Rainlendar Ini Format (1.3.129)  
\$Ä 1:13:54: Network Shared Calendar (1.10.129)  
\$Ä 1:13:54: Microsoft Outlook (1.11.129)  
\$Ä 1:13:54: Remember The Milk (1.5.129)  
\$Ä 1:13:54: Toodledo (1.1.129)  
\$Ä 1:13:54: WARNING: 0ø : The file "C:\Users\Brian\rainlendar2\Default.ics" does not exist.  
\$Ä 1:14:06: WARNING: Calendar 0ø is not in the pending list.  
\$Ä 1:15:03: Reading skin C:\Program Files\rainlendar2\skins\Chromophore.r2skin  
\$Ä 1:15:03: Reading skin C:\Program Files\rainlendar2\skins\Savannah.r2skin  
\$Ä 1:15:03: Reading skin C:\Program Files\rainlendar2\skins\Shadow4.r2skin  
\$Ä 1:15:03: WARNING: ASSERT: ..\..\src\propgrid\propgridpagestate.cpp:11673552  
\$Ä 1:16:45: Category file: C:\Users\Brian\rainlendar2\categories.ini  
\$Ä 1:16:45: Alarms file: C:\Users\Brian\rainlendar2\alarms.ini  
\$Ä 1:16:45: Reading skin C:\Program Files\rainlendar2\skins\Shadow4.r2skin  
\$Ä 1:16:46: Local Time: Ticks: 1379996206 Date: 24-09-2013 Time: 13:16:46 DST: No  
\$Ä 1:16:46: UTC Time: Ticks: 1379996206 Date: 24-09-2013 Time: 04:16:46 DST: No  
\$Ä 1:16:46: Paths:  
\$Ä 1:16:46: Program: C:\Program Files\rainlendar2\  
\$Ä 1:16:46: Resources: C:\Program Files\rainlendar2\resources\  
\$Ä 1:16:46: Skins (program): C:\Program Files\rainlendar2\skins\  
\$Ä 1:16:46: Skins (config): C:\Users\Brian\rainlendar2\skins\  
\$Ä 1:16:46: Plugins: C:\Program Files\rainlendar2\plugins\  
\$Ä 1:16:46: Locale (program): C:\Program Files\rainlendar2\locale\  
\$Ä 1:16:46: Locale (config): C:\Users\Brian\rainlendar2\locale\  
\$Ä 1:16:46: Scripts: C:\Program Files\rainlendar2\scripts\  
\$Ä 1:16:46: Backup: C:\Users\Brian\rainlendar2\backups\  
\$Ä 1:16:46: Config: C:\Users\Brian\rainlendar2\rainlendar2.ini  
\$Ä 1:16:46: Available plugins:

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\$Ä 1:16:46: CalDAV Calendar (1.1.129)  
\$Ä 1:16:46: Comma Separated Values (1.2.129)  
\$Ä 1:16:46: Google Calendar (1.11.129)  
\$Ä 1:16:46: iCalendar Format (1.10.129)  
\$Ä 1:16:46: Rainlendar Ini Format (1.3.129)  
\$Ä 1:16:46: Network Shared Calendar (1.10.129)  
\$Ä 1:16:46: Microsoft Outlook (1.11.129)  
\$Ä 1:16:46: Remember The Milk (1.5.129)  
\$Ä 1:16:46: Toodledo (1.1.129)  
\$Ä 1:16:46: 0ø : Read 1 VEVENTs and 0 VTODOs from file "C:\Users\Brian\rainlendar2\Default.ics"  
\$Ä 1:16:46: WARNING: Microsoft Outlook: ScanFolders: OpenProperty(PR\_CONTAINER\_HIERARCHY) failed:  
0x0000000080070005, trying with GetHierarchyTable()  
\$Ä 1:16:46: Microsoft Outlook: Read 0 appointments, 0 tasks and 0 contacts  
\$Ä 1:17:16: WARNING: Microsoft Outlook: WriteComponents: There is no folders available.  
\$Ä 1:17:16: WARNING: Calendar Outlook is not in the pending list.

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## Re: Failed to write the outlook item.

Posted by Rainy - 2013/09/24 09:54

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Try clearing the "Folders" setting for your Outlook calendar in Options->Calendars if it contains anything. If that doesn't help please run Rainlendar in the debug mode and send the debug log to me (use the support email address and include a link to this forum thread).

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## Re:Failed to write the outlook item.

Posted by brianoh68 - 2013/09/24 11:11

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send mail to support@rainlendar.net  
Thank You for your quick response.

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