
Can't Apply License

Posted by barkhat - 2013/09/27 23:58

I recently started using PCLinux-os and want to use my Rainlendar there. Previously I used Ubuntu or Mint. Never had any trouble. I downloaded the .tar file to use with the PCLinux (and I tried the beta, too) but when I drop my license over the program I get an error box which reads "Unknown file "/home/emichelle/rainlendar2/license.r2li". The file cannot be imported into Rainlendar."

Can you tell me how I can get this working, please? Thank you.

<http://www.rainlendar.net/cms/images/fbfiles/images/snapshot2.png>

=====

Re:Can't Apply License

Posted by anoob - 2013/09/28 01:41

See your image and found two problems that maybe are the reason :

- a) You are using 2.11.1 Lite, but Lite does not need license-file, you should use Pro or BETA.
 - b) The name of license-file should be "license.r2lic", not "license.r2li", please check it.
- =====

Re:Can't Apply License

Posted by barkhat - 2013/09/28 10:13

Thank you for your reply. I did reinstall the Pro file and download the license again but I am still having the same problem. By the way, the license is named as you say but the error box that comes up shows it as I attached for some reason.

At any rate, I can't get it to work, yet. Any other suggestions?

Thank you. :unsure: <http://www.rainlendar.net/cms/images/fbfiles/images/snapshot2-55da94adad23f8b24b69cbac5d999761.png>

=====

Re:Can't Apply License

Posted by anoob - 2013/09/28 13:12

Ah ! the newest image seems same with previous exactly.

If you think your files and version both are correctly, you can try :
direct copy license.r2lic file to "/home/emichelle/rainlendar2/".

=====

Re:Can't Apply License

Posted by barkhat - 2013/09/28 22:17

This just is not working for me. I don't understand. I've never had any trouble using it before when I used Ubuntu or Linux Mint. Now with this PCLinux-os, it just won't work and that means I cannot add my Google calendars to Rainlendar.

I put the file in the directory with the program as you suggested, "/home/emichelle/rainlendar2/" but still have no success. I just placed the file in the directory. Is there some special thing I should be doing after that?

=====

Re:Can't Apply License

Posted by Rainy - 2013/09/29 01:01

The license file should be copied to Rainlendar's settings folder (either /home/emichelle/.rainlendar2 or /home/emichelle/.config/.rainlendar2 depending on the Linux distro). The "Install the license..." menu item does this automatically for you.

If Rainlendar's about dialog shows it as the lite version even if you have installed the pro it means that the application cannot load the plugins during the startup. You should get an error about this though when Rainlendar is started.

Try running Rainlendar from the command prompt with the "--debug" argument:

```
/home/emichelle/rainlendar2/rainlendar2 --debug
```

There should be a "Show debug log" item in the context menu which opens the log. Check the log for possible errors (usually in this kind of situation one of the 3rd party libraries are too old in your system).

Re:Can't Apply License

Posted by barkhat - 2013/09/30 19:15

Thank you for your reply and suggestions. I do not seem to have either a .rainlendar2 or a /.config/rainlendar2 when I view hidden files.

However, when I go to see the 'About Rainlendar', it does show as the 'Lite' version.

When I run the --debug code I get:

```
$ /home/emichelle/rainlendar2/rainlendar2 --debug
/home/emichelle/rainlendar2/rainlendar2: /usr/lib/liblber-2.4.so.2: no version information available (required by
/home/emichelle/rainlendar2/rainlendar2)
/home/emichelle/rainlendar2/rainlendar2: /usr/lib/libcrypto.so.1.0.0: no version information available (required by
/home/emichelle/rainlendar2/rainlendar2)
/home/emichelle/rainlendar2/rainlendar2: /usr/lib/libssl.so.1.0.0: no version information available (required by
/home/emichelle/rainlendar2/rainlendar2)
/home/emichelle/rainlendar2/rainlendar2: /usr/lib/libssl.so.1.0.0: no version information available (required by
/home/emichelle/rainlendar2/rainlendar2)
/home/emichelle/rainlendar2/rainlendar2: /usr/lib/libldap_r-2.4.so.2: no version information available (required by
/home/emichelle/rainlendar2/rainlendar2)
```

After this, Rainlendar opens and I can see the "Show debug log" from the context menu which I am attaching. Interestingly, when I go to save it I see the .config/Rainlendar2 folder and so by opening an additional window I can copy and paste the license file over to it. Still, I don't have the Pro version when I reopen it.

I did notice that the .config/rainlendar2 folder is kind of lighter (almost grayed out) than the other folders that. Screenshot attached.

I've also attached the debug file. I hope you can help me.

Thank you. <http://www.rainlendar.net/cms/images/fbfiles/files/rainlendar2-de81704756ee876d62f4fa48b33fabee.log>
<http://www.rainlendar.net/cms/images/fbfiles/images/snapshot3.png>

Re:Can't Apply License

Posted by Rainy - 2013/10/01 00:56

The log shows that you have only the iCalendarPlugin.so and CSVPlugin.so in the Rainlendar's plugins folder which means that you have the Lite version installed instead the Pro. You need to download the Rainlendar Pro from the download page and install it. If you have already copied the license file to the .rainlendar2 folder the Pro version should

find it from there automatically.

=====

Re:Can't Apply License

Posted by barkhat - 2013/10/03 10:12

Rainy, I'm still showing the Lite version and can't get the license to apply even after all you suggest. Is there anything else I can try?

=====

Re:Can't Apply License

Posted by barkhat - 2013/10/04 12:33

Re-ran the --debug and attaching file. Seems something not right with the plugins and also it's saying a libgnome file is missing. Since I'm using PCLinux -- a KDE desktop, what would replace that?
<http://www.rainlendar.net/cms/images/fbfiles/files/rainlendar2-e090d6e33fed3d9bbfc203ad6bf8e509.log>

=====

Re:Can't Apply License

Posted by Rainy - 2013/10/05 01:34

OK, you have the Pro version installed now but the OpenSSL library in your operating system is too old. You would need to have OpenSSL version 1.0.1 to run Rainlendar. If there is no such version available for PCLinux you can try the latest beta version of Rainlendar which is statically linked with the library so it should not be needed anymore.

=====

Re:Can't Apply License [SOLVED]

Posted by barkhat - 2013/10/09 17:32

Thank you very much! The beta seemed to be what was needed. It is working now. Again thank you so much for all your efforts.

:)

=====