Wrong time on recurring google calendar events

Posted by AraldoL - 2014/01/11 06:21

Hello,

using the latest stable Rainlendar Pro 2.12 I had some issues:

After every installation on my two computers it trashed one Google calender event. Each of the two installations modified one random holiday event from former one day in the past to tenth of thousands days long. So it filled my whole calendar in Rainlendar and in Google calender too (configured as read only in Rainlendar, so I didn't expect any changes at all). I had to delete the corrupt entry and add it again. Happened once after upgrade from 2.11 on first PC and then again once after upgrading the second PC from 2.11 to 2.12.

By trying to add a new calendar I saw now there is a new Google Calendar (v3) type. As all my Google calendars were added long before they used the deprecated type. So I deleted all Google calendars and re-added them as v3 type.

Now I have a different problem: Simple events from Google calendar are shown properly but recurring events (i.E. 10. of month, repeated every 3 months, at 19:30, 1 hour long) are shifted by mostly 1 hour in Rainlendar. Above with or without timezone setting GMT+1 in Google then shows 20:30-21:30 in Rainlendar. But it did also show 22:30-23:30 on other tries. And it sometimes moves the event in Google calender by 1 hour to a later time (shouldn't be possible as the calendar is set to read-only in Rainlendar).

Is this a known issue? Seems to affect only recurring events. I have some of them and all are shifted. Non-recurring events show properly.

Didn't happen on the same calendar events with Rainlendar 2.11 using the older deprecated Google Calendar plugin.

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Re: Wrong time on recurring google calendar events

Posted by Rainy - 2014/01/11 10:04

The incorrect time could be related to time zones. Difficult to say without actually seeing the event. Rainlendar does not write anything to Google automatically so it should not be able to modify the events unless the user makes some changes.

Can you do this:

Create a new calendar in Google and and connect Rainlendar to it with the new v3 calendar type. Disable all your other calendars in Rainlendar. Create a recurring event which shows the problem. Then restart Rainlendar in the debug mode and send the debug log to me (you can use the Rainlendar's support address). In the email tell what the time for the event was set in Google, what Rainlendar shows and what did you expected it to show. Please also include a link to this forum thread so I know what the log is for.

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Re: Wrong time on recurring google calendar events

Posted by AraldoL - 2014/01/12 08:01

While preparing a new calender with entries as suggested I think I found the cause. It is not related to timezones and/or recurring of events.

The affected entries all have a duration of 0 minutes in Google calendar.

Example:

Event 17:00 - 17:30 shows properly 17:00 in Rainlendar
Event 17:00 - 17:00 shows wrongly 18:00 in Rainlendar!

I did this have a short "17:00 Event" in Rainlendar event list instead of "17:00-17:30 Event" which uses more space. Used this frequently for repeated events like taxes, data backup etc.

On the test calendar I created entries on Google first with default duration 30 minutes. Those showed OK in Rainlendar,

even the recurring. Then I changed some to duration 0 minutes and they were shifted 1 hour in Rainlendar.

Interestingly, after changing events back to 30/60 minutes in Google and deleting the local copy in Rainlendar (when not running of course) those events stay shifted 1 hour. I found no way to reair them.

As requested I just sent an email with debug log and screenshots.

UPDATE: Hmm, looks like I was wrong. After deleting all the wrong events and creating them new in Google with the default 1 hour duration they are still shown wrong by 1 hour on the first PC but correctly on the second PC. So it was not caused by the former 0 minutes duration. Both PC have the same time settings in windows (same local time, same timezone UTC+1 Amsterdam, Berlin, ...). The PC with the wrong display is the one I sent the log from. Searched for a difference in Rainlendar settings but found nothing related to this issue.

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Re:Wrong time on recurring google calendar events

Posted by Snoggi - 2014/01/16 09:06

Hello,

I have kinda the same problem:

I'm using the new Google Calendar login with sync to my smartphone.

When creating an event with Rainlendar Google displays it with GMT+0, my laptop and Google are set to GMT +1. Any idea? I'm using the latest stable version of Rainlendar.

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Re:Wrong time on recurring google calendar events

Posted by AraldoL - 2014/01/16 15:47

I got a test version from Rainy that solved the issue. The fix should be included in the next stable or beta version.

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Re:Wrong time on recurring google calendar events

Posted by Snoggi - 2014/03/10 09:39

When will the next version be released?

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Re:Wrong time on recurring google calendar events

Posted by Snoggi - 2014/04/08 07:39

Unfortunately I'm still facing this problem and it's pretty annoying ... any news on this?

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Re:Wrong time on recurring google calendar events

Posted by AraldoL - 2014/04/27 09:50

The fix is included in the current Version 2.12.2 (and was in 2.12.1 from january). No more problemes here :)

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Re:Wrong time on recurring google calendar events

Posted by RUBn? - 2014/11/07 14:10

I have Version 2.12.2 (b138) 64 bit , Build on Mar 16 2014, and I have the same problem, only for recurring events.

And all of my bad recurring google entries (one-hour off), created in Rainlendar, have an extra text in the notification bar (on google), which says:
"(GMT+00:00) GMT (no daylight saving)"
While I am on GMT+1, incl. daylight saving.

All 3 Time Zone settings, google-calendar general settings, google-calendar calendar specific settings and my Windows 7 settings are on Time Zone "GMT+1 Brussels".

When I check google calendar before daylight saving (before 25 october), the recurring events are on the right hour, but still give the same wrong extra info. (Probably by coincedence since I am on +1?)

Very frustrating since google syncs with my android and I don't always remember this problem, so something terrible might happen some day when I am not behind my desktop computer..

I only noticed today.

Help, please?

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Re:Wrong time on recurring google calendar events

Posted by LukasT - 2014/11/24 10:07

I have the last version of Rainlendar 2.12.2 (64-bit) and still have the same problem with reccuring events. I think the problem is not solved yet. Any idea how to solve this? Thanks.

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Re:Wrong time on recurring google calendar events

Posted by LukasT - 2014/11/24 10:39

I have got the latest version 2.12.2. But still the same problem with reccuring date. This is not solved yet. Any suggestion what to do?

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Re:Wrong time on recurring google calendar events

Posted by Rainy - 2014/11/24 10:57

Try the latest beta version. If you get the same problem still please tell exact steps how to reproduce the problem. Tell also what time zones you are using in Rainlendar, Google and on your OS, what kind of event did you create and how it is shown both in Rainlendar and in Google.

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Re:Wrong time on recurring google calendar events

Posted by LukasT - 2014/11/30 07:34

I have beta version 2.13(b141) 64bit and no problems with time when syncing with Google calendar. Thanks a lot. (I use GMT+1 time zone, Widnows 8.1).

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Re:Wrong time on recurring google calendar events

Posted by RUBn? - 2015/01/21 06:53

Tried the beta (2.13 b141 64b) and though for non-recurring events the wrong explicit time zone offset in google doesn't show anymore, which is a good thing, Rainlendar can't upload-sync recurring events anymore towards Google (created in Rainlendar).
See screenshot (Window 1 did disappear before window 2 popped up, but I pasted them in 1 image against clutter.)

Extra info: I also updated to v3 Google calendar before installing beta, but removed, then recreated google calendar v3 in beta.

(So I can't test if this problem is gone for recurring events because of this new problem.)
http://www.rainlendar.net/cms/images/fbfiles/images/Rainlendar_recurring_400_bad_request.png

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Re:Wrong time on recurring google calendar events

Posted by Jorshua - 2015/02/09 16:32

That problem is already solved with 142, with 141 was also working for a long period but then the problem with the recurring google calendar started again, I put today the new beta version 142 and so far so good.

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Re:Wrong time on recurring google calendar events

Posted by RUBn? - 2015/02/22 11:25

Not for me. It' still wrong in 2.13 BETA build 142. It still has the google agenda problem time sync problem.
Kunena, I know you told me to set my google calendar settings in rainlendar to my explicit time zone (in stead of the default local), which was a good workaround, but for testing purposes I set this back to see if this problem was fixed in this beta, but it is not. Here is a screenshot again. (The same steps as in my prevrious posts in this thread.)
http://www.rainlendar.net/cms/images/fbfiles/images/Trial.png

Edit: It's possible the error is a bit different now as timewise the event occurs at the right time, it's a roundabout and it feels like looking for future problems to use " 'UTC+0' time -1" to display a "'UTC+1' time".

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Re:Wrong time on recurring google calendar events

Posted by Rainy - 2015/02/24 11:27

If you don't define a time zone for the Google calendar the events will be send as UTC to the server since that's how Rainlendar stores them internally. So, you need to define the time zone for the calendar in Rainlendar if you want Google's website to show the time with your time zone.

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Re:Wrong time on recurring google calendar events

Posted by RUBn? - 2015/02/24 12:51

I see. That's a pity. I thought that was a temporary workaround.

Although it works, I would much rather have it the normal way so that google and my smartphone doesn't show an explicit timezone on my events. That feels too awkward, since it's explicit but at the the same time not different from my local time zone. It makes me notice it each time. Also, I have to calculate it out of my head because the hours displayed are one hour before and the explicit time zon +1, resulting in the right time, but really awkward. (And maybe I'll learn to ignore it once, but then I will also ignore the explicit time zones which are nót the same as my local one. :-( )

Though I am pleased that there is a workaround (remember my social punishment?.. :S), I hope you understand my wish and one day could make it differently.

If you don't know what I mean with explicit time zone: Compare the screenshot below with my last post. In my last post, you can see a yellow box with an explicit time zone. (Though correct and working, I don't like it, as I mentioned above.)
http://www.rainlendar.net/cms/images/fbfiles/images/TimeZoneSupposedToBe.png

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Re:Wrong time on recurring google calendar events

Posted by RUBn? - 2015/02/24 12:58

Wait, here is a better image how your workaround looks like, since in my last post it might not be so obvious to compare.
http://www.rainlendar.net/cms/images/fbfiles/images/TimeZoneNotSupposedToBe.png

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Re:Wrong time on recurring google calendar events

Posted by Rainy - 2015/02/24 14:01

Hmm... that doesn't seem right. The start and end times should match with the values that were set from Rainlendar if the time zones are the same. I'll check if it could be fixed somehow.

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