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## can't stop alarm

Posted by crysman - 2014/02/10 02:23

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hi

every time a became an alarm from Outlook events (read the anniversary from the contacts), i can't stop it, i can only snooze,  
every time i click on stop it comes again immediatly, perhaps it is because the event is in read only ?

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## Re:can't stop alarm

Posted by crysman - 2014/02/10 04:33

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i think i have found the solution of my problem

in the options, in the alarm options, there is an area to let the alarm during X days after the event, it was 7 by default, i tried to put 0 and it seems to be OK

do you think it is really this who was my problem ?

thanks to answer if you know the problem

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## Re:can't stop alarm

Posted by Rainy - 2014/02/23 05:41

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Have you defined a default alarm for all your Outlook events in Rainlendar's options? That won't work if you are importing the contact birthdays because they are dynamically created so the dismiss information gets invalidated immediately they are read again from Outlook. I'll need to make sure the alarms are never added to the dynamic events...

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## Re:can't stop alarm

Posted by crysman - 2014/03/02 12:04

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ok

thank you for your answer

hi

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