
False trigger alarm?

Posted by BloodLust - 2014/04/06 09:15

Rainlendar version: 2.12.2 (b138) 64 bit
OS: Windows 7 Home Premium SP1

Most of my events are recurrent. Sometimes, the alarms are triggered on incorrect date.
Please take a look of the attached image. This bug doesn't exist in ver 2.11. Please help to solve it. Thanks for your help.
<http://www.rainlendar.net/cms/images/fbfiles/images/FalseTrigger.jpg>

Re: False trigger alarm?

Posted by Rainy - 2014/04/06 09:40

Can you attach the event (in Manager File->Export->iCalendar Format)?

Re: False trigger alarm?

Posted by BloodLust - 2014/04/06 17:50

Rainy wrote:

Can you attach the event (in Manager File->Export->iCalendar Format)?

Dear Rainy,

Sorry, I attached the wrong file and don't know how to modify the attachment of this post.
I will reply again and attach the correct one.

Re: False trigger alarm?

Posted by BloodLust - 2014/04/06 17:53

Rainy wrote:

Can you attach the event (in Manager File->Export->iCalendar Format)?

Dear Rainy,

And here is the Default.ics file before the event was false triggered.
<http://www.rainlendar.net/cms/images/fbfiles/files/Default-31b9363fb983dfaa8fdc41fd6bd1896e.ics>

Re: False trigger alarm?

Posted by BloodLust - 2014/04/06 18:03

Rainy wrote:

Can you attach the event (in Manager File->Export->iCalendar Format)?

Here is the exported event file.
<http://www.rainlendar.net/cms/images/fbfiles/files/Event.ics>

Re:False trigger alarm?

Posted by tim74 - 2014/04/11 03:29

My problem may be similar. I have an event to remind me of property tax payments. The local gov allows a 4 payment plan starting end of Jan and every other month after that.

I have the calendar marked for the last weekday of the month for these payments and have the alarm set for 21 days in advance. But the alarm keeps triggering during the in between months. I've had this problem for years and figured I must be configuring it wrong.

In the pic I've hovered over the last day of the month to show the tax reminder is not there even though the alarm is triggering. The event shows correctly next month.

http://www.rainlendar.net/cms/images/fbfiles/images/New_Bitmap_Image__2_.jpg

Re:False trigger alarm?

Posted by anoob - 2014/04/25 13:04

This thread has not seen a reply, but the issue is really exist, so push up let you note.

Reproduce BloodLust's issue:

Summary: test Sunday weekly event/task

Start/End time: 2014/4/6(yyyy/m/d), All day event

Alarm: 7 Days before the event starts.

Recurrence: any values, weeks

If weekly_events is happen on Sunday, the alarm window will always be trigger at every 1 weeks.

<http://i.imgur.com/71sINzu.png>

tim74's issue:

Sometime can reproduce the issue, not every time.

Not yet found the rules of issue..

Found another issue:

Summary: test The last weekday event/task

Start/End time: 2014/1/31(yyyy/m/d), All day event

Alarm: 7 Days before the event starts.

Recurrence: Repeat every 3 Months, On the last Friday of the month

The alarm window has strange display.

<http://i.imgur.com/JNL84oN.png>

Re:False trigger alarm?

Posted by Rainy - 2014/04/27 03:46

There was a bug in handling weekly event alarms that were on Sunday. It should be fixed in the next build.

The other issue is caused by the "Hide from alarm after days"-setting. By default the alarms which are more that 7 days old get acknowledged automatically so the alarm will start to show the next alarm. I'm not sure why you see the alarm though since it should not trigger until a week from the next event. I was not able to reproduce this.

Re:False trigger alarm?

Posted by anoob - 2014/04/27 08:31

There was a bug in handling weekly event alarms that were on Sunday. It should be fixed in the next build.Thanks !!

I'm not sure why you see the alarm though since it should not trigger until a week from the next event. I was not able to reproduce this.Sorry, I recheck all changed setting, and found I forgot to write (omission) one setting item.

When I test this thread:

http://www.rainlendar.net/cms/index.php?option=com_kunena&Itemid=42&func=view&catid=4&id=20927

I had set Options--Calendars--'Default alarm (minutes)' as "0" (default is "Empty").

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Re:False trigger alarm?

Posted by tim74 - 2014/07/25 05:55

The alarm I mentioned showed up in June even though I had it set for the 21 days prior to the due of the last weekday of July. I killed the alarm in June and the alarm never came back in July so I'm guessing there is just something a bit odd in how it calculates the alarm on this every other month with varying end of month days it needs to figure out. I'm pretty sure I've tried alarms of shorter length like 14 days but still had the same behavior.

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Re:False trigger alarm?

Posted by anoob - 2014/08/01 01:28

I seems found the rule of those issues :

1) tim74's issue :

The error is: events dates is recalculated every month. On single number (1,3,5,7,9,11) months, the dates is correct. But on double number (2,4,6,8,10,12) months, the dates is incorrect. (I even change system-time to test)

Example:

If create 5 events, like following images show,

<http://i.imgur.com/lwe5CD7.png> <http://i.imgur.com/7176x25.png>

you can see, at 8/1 (m/d), only the 1st event is correct.

<http://i.imgur.com/aRfECaS.png>

2) my issue :

Use the above same issues.

And, add a setting :

Options >> Calendars >> Default >> Default alarm (minutes) >> 0

then, you can see that the alarm window will display strange strings for next trigger time.

<http://i.imgur.com/xh8leHI.png>

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Re:False trigger alarm?

Posted by Rainy - 2014/08/03 10:47

Yep, the manager calculates this kind of recurring events incorrectly. The alarms are also set on incorrect month for some reason. I'll check these.

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Re:False trigger alarm?

Posted by BloodLust - 2014/11/25 19:56

Dear Rain,

Did you fix this issue yet?

If you need more time to fix this issue, can I download previous version of Rainlendar from <http://www.rainlendar.net/download/> ?
Btw, does the latest version Shadow4 widgets compatible to Rainlendar ver 2.11.1?
Thanks for your help.

BR,
Chris Hsu

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Re:False trigger alarm?

Posted by Rainy - 2014/11/26 09:51

The issue has not been fixed yet but it is still in my backlog.

Btw, does the latest version Shadow4 widgets compatible to Rainlendar ver 2.11.1?
The one from the latest beta version is not but I'm not sure about the one in 2.12.

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