
Rainlendar loses Accents in events comments field.

Posted by gustms - 2014/04/13 10:32

I'm a brazilian, using Rainlendar Pro in Portuguese, but it happens in English as well. I have just one calendar and tasks list, which is Outlook 2013 64-bit as well.

My Rainlendar Pro is version 2.12.2 (b138) 64-bit, fully licensed
Outlook 2013 64-bit latest version as well (15.0.4605.1003)
Windows 7 Home Premium (64-bit)

The problem: I'm used to creating an event only in Outlook, and then, when needed, editing it in Rainlendar. But, when an event has an accent on a word in the comments field, when I edit it those accents are changed in Rainlendar to some other weird accents.

I think pictures will describe better what I'm saying. I can't post links or images as I'm a new user, so here is the album hosted in imgur ([imgur dot com / a / O5uib](#))

First, I create an event in Outlook 2013. This is a test event, these words don't mean anything, they are just for testing purposes with a lot of accents.

This event shows fine in Rainlendar events list:

When I enter Rainlendar's EDIT Event window, everything is fine as well:

If I click close, or cancel, nothing changes. The problem is if I click OK, even without editing anything. Next time I open this EDIT window, the comments are like this:

You can see all the accents were changed to some other weird characters. It happens only in the comments section. Both summary and location are fine.

The event is edited in Outlook as well:

Hope this helps and is easy to fix. Thanks a lot in advance. Great software you made, I love it.

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Re: Rainlendar loses Accents in events comments field.

Posted by Rainy - 2014/04/14 10:13

The problem is that Rainlendar converts the text to utf-8 which is not supported by Outlook. I'll change it so that the description is written with local character encoding which should fix the problem.

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Re: Rainlendar loses Accents in events comments field.

Posted by gustms - 2014/04/14 11:26

Thank you for the quick answer. Looking forward for the new version with the fix.

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